

Hand Stripping

Because hand stripping is very mild on the wood, FinishSmith hand strips each piece of furniture. By doing this, the grain of the wood will not be raised and glue joints will not be broken loose. Even veneer is hand stripped. (we don't dip)



Repairs and Hand Sanding

After stripping all necessary repairs are carefully completed. Repairs may include gluing and/or re-fabricating broken or missing parts. After repairs are completed, the furniture is sanded by hand with the finest materials available.



Staining

The customer chooses the color he or she would like the furniture stained. Each piece of wood absorbs stain differently and so we work closely with the customer to first view and approve a portion of the stained furniture. Once we are sure the customer is happy with the color, we proceed to stain the entire piece. We also perform custom color matching upon request.



Sealing

Once the stain has completely dried, we spray coats of sealer to seal and protect the wood. This provides a good base for the next and final step. Occasional grain fill process is used on woods like mahogany and other open grained woods.



Spraying Finish

The final step in the refinishing process is spraying on coats of finish. To ensure a smooth surface in the end, we hand sand the furniture between each of the coats of finish. The finished furniture then has several coats of protection.



Q&A

Q. Do you service both residential and commercial

A. Yes, we service both residential and commercial including all of Ohio and Indiana. We run estimates 2 states wide 6 days a week. We also work in other states that retain our master services.

Q. Are you licensed?

A. Yes, we are fully licensed, bonded and insured.

Q. Do you Refinish and Restore antiques?

A. Yes, depending on the piece and after careful review, we decide with the customer what would be best fit for each piece.

Q. Is it worth refinishing or restoring?

A: Most furniture currently sold in the market today is imported from China, Indonesia, or Vietnam where the strength of construction, materials used, and the finishing process are sometimes compromised. Most furniture made in the USA was manufactured from the 1800's to 1980 and is well constructed and intended for our climate. Imported furniture may have defects in construction where the wood may not be properly cured and finishing short-cuts have been made. Restoring an antique to its original condition or refinishing a piece for an updated look only adds to the value.

Q. Will refinishing ruin the value?

A: If refinishing an antique has you concerned about reduction in value, a certified appraiser may evaluate your antique and recommend a course of action. Most of the time restoration will restore its marketable value.

Q. What type of warranty do you offer?

A: Due to circumstances beyond our control, we can only warranty materials and workmanship. If there is ever a problem with a piece of furniture we have repaired or refinished, please call us. We stand behind our products and service at **FINISHSMITH FURNITURE REFINISHING and UPHOLSTERY/**FINIsmith****

Q. Do you offer free estimates

A: Yes, we run free estimates 6 days a week.

Q. Do you pick up and deliver?

A: We offer pick-up and delivery for most items. Some pieces too large to handle such as pianos will require a third-party delivery service. Cost depends on the size and situation surrounding the furniture, and time involved with the pick-up and delivery. Travel, difficulty, disassembly, etc. are all factors.

Q. Do you build custom cabinets

A: Yes, A: **FINISHSMITH FURNITURE REFINISHING and UPHOLSTERY/*FINIsmith*** offers master level carpentry and finishing skill used for a wide variety of cabinets.

Q. What types of products do you use?

A: **FINISHSMITH FURNITURE REFINISHING and UPHOLSTERY/*FINIsmith*** uses only the finest products on the market today: pre-catalyzed lacquer, from ML Campbell coatings, urethane sealers from Italy, stains, lacquers and paints from [Sherwin Williams, ML Campbell, & other specialty suppliers along with 3M abrasive divisions](#) products for sanding, and Mohawk and specialty finishing products for repair and touch-up.

Q. Do you match colors?

A: Yes we can, and we are very good at it. **FINISHSMITH FURNITURE REFINISHING and UPHOLSTERY/*FINIsmith*** can match color, sheen, distressing, painted or stained finishes. We pride ourselves on reproducing the exact finish you want.

Q. Do you refinish floors?

A: Yes, with contracted no sand systems and crews that are also environmentally friendly.

Q. Do you finish things on-site?

A: Yes we do. Built-in units can be refinished in the home or custom painted and lacquered to your specifications. Kitchen cabinet cases are also finished in the home. We have adequate fans and accessories used in homes to vent out the fumes. Most furniture and cabinets is best finished in our shops, where we have state of the art spray booths to exhaust lacquer fumes and ample lighting for detailed work.

Q. Do you paint furniture or use colored lacquers ?

A: Yes, we can paint and lacquer all types of furniture in any style or color you prefer. Utilizing current or now- current distress styles, gold or silver leaf accents, match the finish to another piece or from a picture. Let your imagination run wild!

Q. Do you re-glue and repair chairs?

A: Yes we do. Chairs are the most abused piece of furniture in your home. We will completely dismantle the chair, clean all glue joints if doweled, replace all dowels, re-glue, clamp, level and replace worn glides. Once completed, our re-glued chairs exceed most factory standards.

Q. Can you refinish a tabletop?

A: Yes, tabletops are our specialty. We offer a pre-catalyzed finish for a more durable top coat which is water, alcohol, and scuff resistant while matching the color and sheen of the rest of the table. This finish is non-conditioning, which means no waxing or polishing is required. A damp cloth and dry cloth wipe are all that is needed. We also offer complete grain filled satin, semi gloss and Mirror gloss finish.

Q. Do you re-silver mirrors?

A: Yes, we will re-silver when applicable. Sometimes the dates associated with the piece are stamped on the silvering so with careful discretion....

Q. How long does it take to refinish a piece?

A: Usually you will need to allow two to six weeks to fully refinish your furniture, whether it is a single piece or an entire grouping. We can sometimes expedite work based on work load, but we cannot rush drying and curing times. We will provide approximate time factors during the estimate.

Q. Can you refinish anything?

A: At **FINISHSMITH FURNITURE REFINISHING and UPHOLSTERY/*FINIsmith*** we've had some pretty strange requests to finish or refinish various items over the years. We like a challenge, and can usually accommodate all of our customers in their finishing or painting desires. Don't be afraid to ask. We have repaired everything from life size Busta Monte statues and dragon winged carvings to antique wagons, school desks, phone booths, fine art pieces and more. Don't throw it out or sell it ... get creative and keep it!

Q. Can you repair my piece without refinishing it?

A: Yes, quite often we will re-glue or repair furniture without refinishing it. We are well versed in fabrication of replacement parts, and finishing them to match.

Q. What can I expect my furniture to look like when it is completed?

A: We strive to give our customers the finish that they want, and strongly encourage our customer's involvement in the finishing process to achieve desired results. This can be a finish that makes the piece look aged or brand new. We will match a customer sample provided, such as a drawer or cabinet door, and ask you come into our shop to provide feedback when we are ready to match a color. You will have your choice of sheens, from flat, dull, satin, semi-gloss, gloss or mirrored gloss and have the option of having the piece rubbed out for a formal look. We specialize in custom finishes. New hardware will also make a dramatic difference in the overall appearance of a piece.

Q. Do you refinish outdoor furniture?

A: Yes, Outdoor furniture is a different animal. No finish is going to last outside. Fine teak and mahogany for instance need to be oiled constantly. We will strip, sand, and apply the first coats of outdoor oil, leave you with a healthy supply, and instruct when to apply in the future. It's almost like polishing your indoor furniture, where constant maintenance is required.

Q. Do you buy or sell furniture?

A: Yes, we do buy and sell furniture, antiques, interior designer pieces at **FINISHSMITH FURNITURE REFINISHING and UPHOLSTERY/*FINIsmith***, and are happy to work on any furniture that you have purchased from us, and we also work with interior designers around the globe.

Q. Do you offer appraisals?

A: Yes, we do offer appraisals which are only note as to what we feel the piece would be valued at in current or restored condition and we also have partners in the business who do that for a living. We are able to tell you about the quality and approximate age of a piece, which may be helpful in determining whether you would like to have the piece refinished.

Q. Do you handle upholstery?

A: Yes, we do handle New Upholstery and Re upholstery offering several full lines of materials including; leather skins to choose from. We can also make a recommendation from our team of interior designers to customize your pieces to fit into any setting.

